Computer Configuration

To ensure success with aGQa…
Please take the time to setup
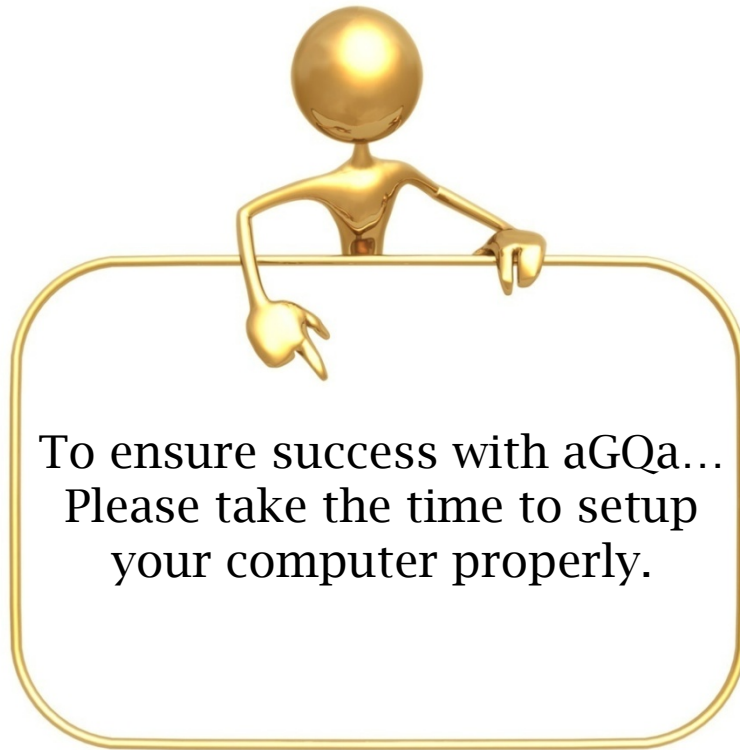your computer properly.

The following 6 pages will provide setup instructions necessary
for optimum aGQa results and satisfaction.

- **Defragment/Clear Browsing Data**
- **aGQa Desktop Icon**
- **Screen Resolution**
- **Printer Configuration**
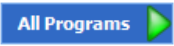- **Internet Settings**
- **Speed Test/Check PC**

The following instructions pertain to Microsoft Internet Explorer. The figures depict Internet Explorer Version 7. Although your version of Internet Explorer may look slightly different, the steps are the same. For maximum results and performance, aGQa recommends using Microsoft Internet Explorer with all aGQa Programs.
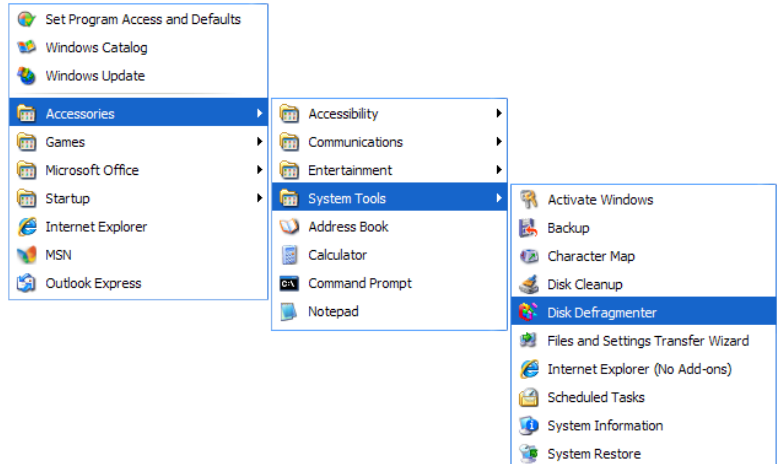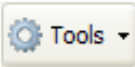
Defragment/Clear Browsing Data

Ensure optimal hard drive performance / Receive aGQa program updates

Disk Defragmentation: Organizes your computer's hard drive, potentially increasing your computers speed and performance.

- Select **start**
- Select **All Programs**
- Select <u>Accessories</u>
- Select <u>System Tools</u>
- Select <u>Disk Defragmenter</u>
- Select <u>Defragment</u>

Clear Browser Cache/Browsing History: Clear Saved cookies, files, and passwords to free your memory. aGQa is constantly changing as the jewelry industry demands. By clearing your browsing history you will be able to receive all the latest updates.

- Open <u>Internet Explorer</u>
- Select **Tools**
- Select <u>Delete Browsing History</u>
- Clear All Browsing History
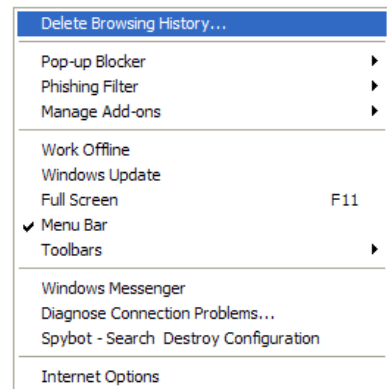
If you use an alternative internet browser program (such as Mozilla, Firefox or Google Chrome) please review the software documentation instructions for clearing your browsing data.

*aGQa **offers free limited computer technical support as it relates to** aGQa **software and technology.**
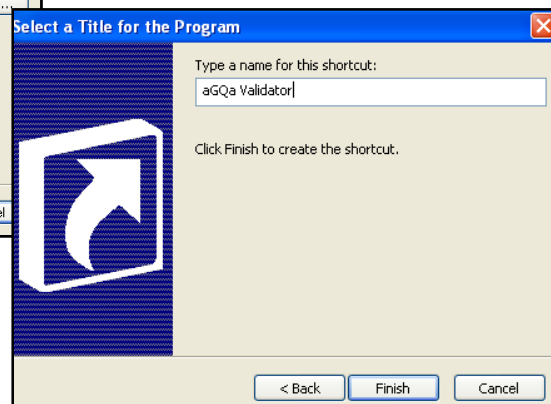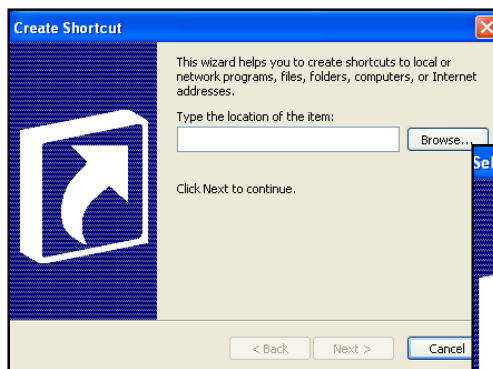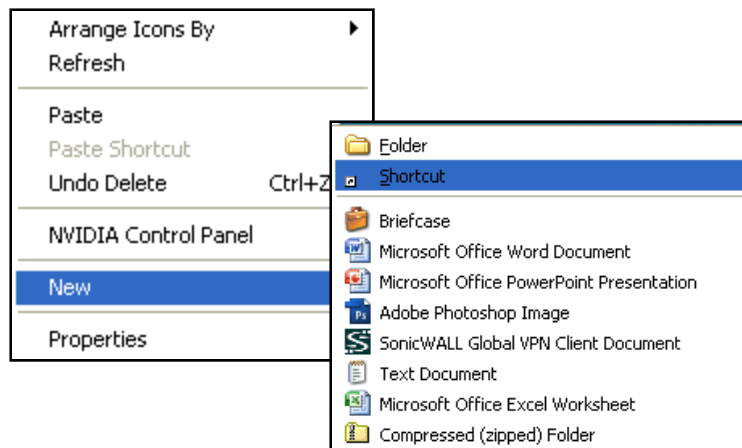
aGQa Desktop Icon

Create a Validator Icon for easy access to aGQa

PC Users: Right Click on your Desktop
- Select New
- Select Shortcut
- Enter Location:
- http://www.aGQa.com/agqaretailvalidator/webValidatorLogin.aspx
- Select Next
- Enter aGQa Validator as shortcut title
- Select Finish

Arrange Icons By ▶
Refresh

Paste
Paste Shortcut
Undo Delete   Ctrl+Z

NVIDIA Control Panel

New

Properties

📁 Folder
▣ Shortcut
💼 Briefcase
📄 Microsoft Office Word Document
📄 Microsoft Office PowerPoint Presentation
📄 Adobe Photoshop Image
📄 SonicWALL Global VPN Client Document
📄 Text Document
📄 Microsoft Office Excel Worksheet
📄 Compressed (zipped) Folder

Create Shortcut

This wizard helps you to create shortcuts to local or network programs, files, folders, computers, or Internet addresses.

Type the location of the item:

[   ] Browse...

Click Next to continue.

< Back   Next >   Cancel

Select a Title for the Program

Type a name for this shortcut:

[aGQa Validator]

Click Finish to create the shortcut.
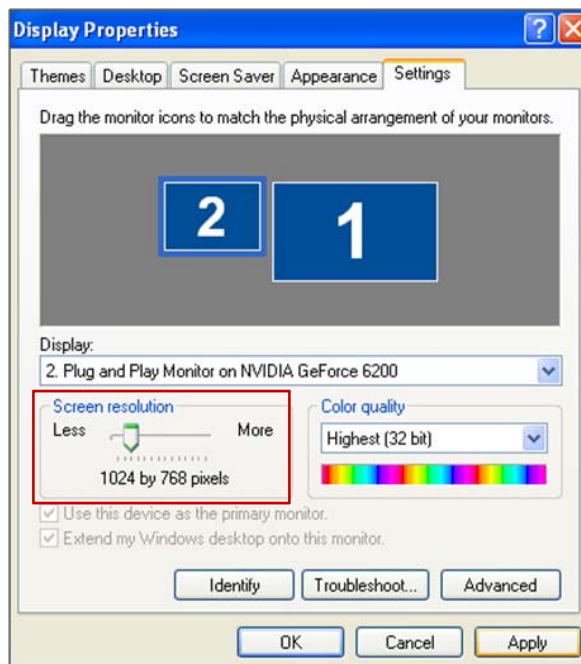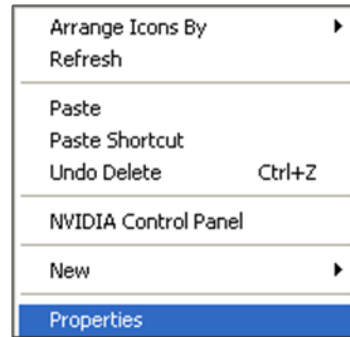
< Back   Finish   Cancel

Screen Resolution

Adjust your screen's properties for optimal display.

* Adjust the screen resolution to the highest level, as long as you can read the Validator and the screen is not cut off.

- <u>Right Click</u> your desktop
- Select Properties
- Select Settings
- Adjust Screen Resolution
  *Minimum Resolution: 1024x7680

<u>Larger Screens:</u>
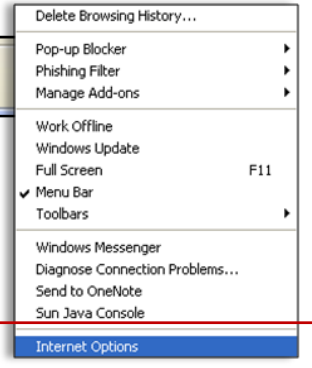

e.g. for a 22" Wide Monitor

Printer Configuration

Adjust internet settings for aGQa to print receipts.

Enable ActiveX control: Allow the customer's validation receipt to auto print from your selected default printer.

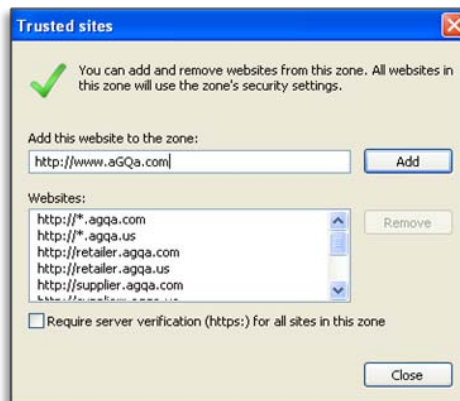**a.)**

Select   Tools
Select   Internet Options

Delete Browsing History...
Pop-up Blocker   ▶
Phishing Filter   ▶
Manage Add-ons   ▶

Work Offline
Windows Update
Full Screen   F11
✔ Menu Bar
Toolbars   ▶

Windows Messenger
Diagnose Connection Problems...
Send to OneNote
Sun Java Console

Internet Options

b.)

Select Security Tab
    * Highlight Trusted Sites

Click   Sites

Internet Options

General | Security | Privacy | Content | Connections | Programs | Advanced

Select a zone to view or change security settings.

Internet | Local intranet | Trusted sites | Restricted sites

Trusted sites
This zone contains websites that you trust not to damage your computer or your files.
You have websites in this zone.

Sites

Security level for this zone

Custom
Custom settings.
- To change the settings, click Custom level.
- To use the recommended settings, click Default level.

Custom level...   Default level

Reset all zones to default level

OK   Cancel   Apply

c.)

Enter http://www.aGQa.com
 * in Add this Website to the zone:
Uncheck Box (bottom of screen)
Click   Add
Select   Close

Trusted sites

You can add and remove websites from this zone. All websites in this zone will use the zone's security settings.

Add this website to the zone:

http://www.aGQa.com   Add

Websites:

http://*.agqa.com
http://*.agqa.us
http://retailer.agqa.com
http://retailer.agqa.us
http://supplier.agqa.com   Remove

☐ Require server verification (https:) for all sites in this zone

Close

d.)

Select Custom Level
Scroll   down to ActiveX section
Select   Enable to each section
Click   OK to exit

Security Settings - Trusted Sites Zone

Settings

⚙ ActiveX controls and plug-ins
  ⚙ Allow previously unused ActiveX controls to run without prom
    ○ Disable
    ◉ Enable
  ⚙ Allow Scriptlets
    ○ Disable
    ◉ Enable
    ○ Prompt
  ⚙ Automatic prompting for ActiveX controls
    ○ Disable
    ◉ Enable
  ⚙ Binary and script behaviors
    ○ Administrator approved
    ○ Disable
    ◉ Enable
  ⚙ Display video and animation on a webpage that does not use

*Takes effect after you restart Internet Explorer

Reset custom settings

Reset to: Medium (default)   ▼   Reset...

OK   Cancel

*Download MeadCo Script X to force the validation receipt to print automatically, only if your computer is defaulted to the receipt printer:
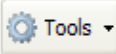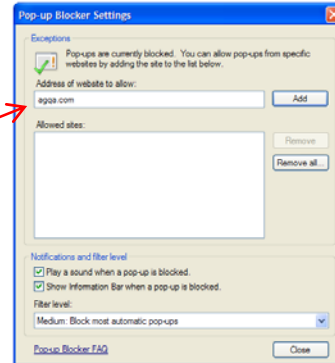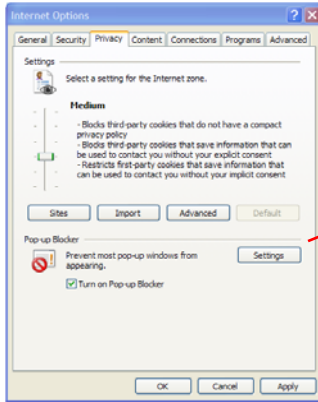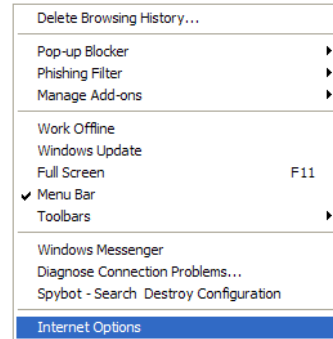http://www.meadroid.com/scriptx/sxdownload.asp

Internet Settings

Adjust your computer setting for aGQa to open properly.

Exempt aGQa from Pop-up Blockers:

- Open **Internet Explorer**
- Select [Tools]
- Select **Internet Options**
- Select **Privacy**
- Select **Settings**
- Enter **aGQa.com** to allow site.
- Select **Add**

```
Delete Browsing History...

Pop-up Blocker                          ▶
Phishing Filter                         ▶
Manage Add-ons                          ▶

Work Offline
Windows Update
Full Screen                      F11
✓ Menu Bar
Toolbars                                ▶

Windows Messenger
Diagnose Connection Problems...
Spybot - Search Destroy Configuration

Internet Options
```

Uninstall: **IE toolbars like AOL, Yahoo!, Google, ASK!, etc. as they contain additional popup blockers.**

- Select [start]
- Select **Control Panel**
- Select **Add or Remove Programs**
- Review programs, **Remove Toolbars**
- **Restart Your Computer**
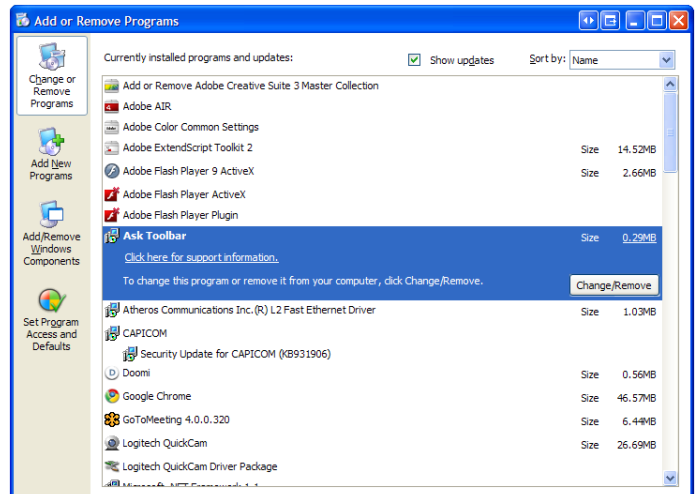
Speed Test/Check PC

> Check Internet performance and Compatibility with aGQa

Speed Test: Check your internet speed. aGQa may ask you to run this test. If your computer is not up to speed, it may affect your aGQa application.

- Select Speed Test from the Validator
- Select Server
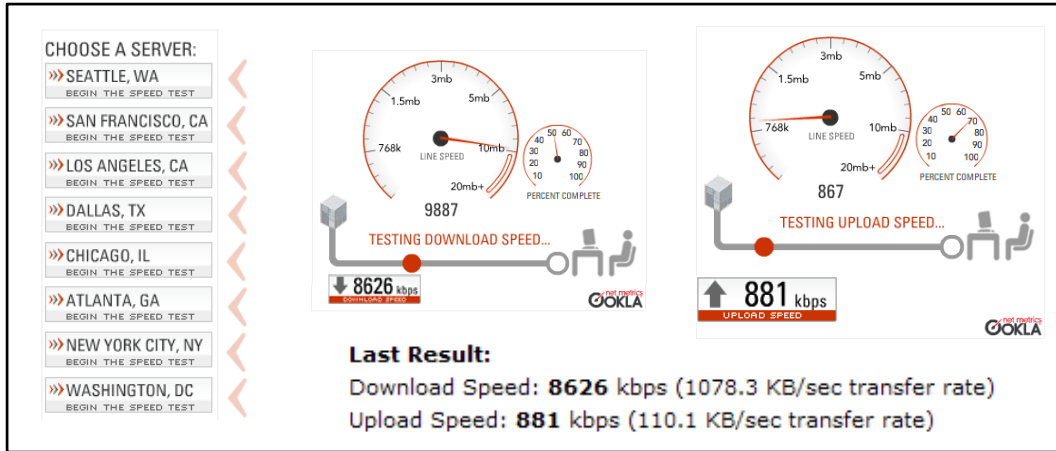
Check PC: Run a basic diagnostic check of your computer and internet connection. Red items may represent issues with your PC. Email results to the aGQa Support Team.

- Select Check Pc from the Validator
- Select Run Diagnostics
- Enter your Name and Company
- Select Email Report to aGQa